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TAKING THE EXAM

Submitting Your Application

For questions regarding examination registration, contact Castle at testing@castleworldwide.com.

Sample Exam Questions

The following questions were taken from the ETA CPP

ETA CPP certification is valid for three (3) years. An ETA CPP must earn and report a total of 36 continuing education (CE) credits within every three-year recertification cycle to maintain the ETA CPP credential. Educational programs do not necessarily need to be produced by ETA to qualify for CE credits.

ETA Code of Conduct

The Electronic Transaction Association (ETA) and its members are committed to promoting the highest level of individual professionalism, integrity, and skill in the transaction processing industry.

How to Study

ETA encourages candidates to prepare for the examination by using resources such as those listed in this handbook. (A list of recommended references can be found in the ETA CPP Study guide.)

- If there are questions including the words “not,” “except,” or “least,” answer with particular care because you will be looking for the exception. These questions involve a reversal of your usual thought patterns.
- Pay close attention to key words such as “best,” “most,” “primary,” or “usually.” These words indicate that other options may at times be correct, but given the wording or situation in the test question, you must judge which option is the best.
- Skip difficult questions and come back to them later. Questions on the test are not ordered by difficulty (i.e., they do not go from easiest to hardest). All content areas (the domains) and topics are addressed randomly in questions throughout the test.
- When guessing, use the process of elimination. Treat each option as a true or false statement, and eliminate those that you would not select. Narrow your choices and then make your best educated guess.

ABOUT ETA

The Electronic Transactions Association is the leading trade association for the payments industry, representing over 500 companies worldwide involved in electronic transaction processing products and services. The purpose of ETA is to influence, monitor and shape the payments industry by providing leadership through education, advocacy and the exchange of information.

ETA's membership spans the breadth of the payments industry to include independent sales organizations (ISOs),